



UNHCR
The UN Refugee Agency

YOUR **IMPACT**

IN THE LIVES OF REFUGEES / 2019

365 DAYS TOGETHER

Translating your support into action.

Every day throughout 2019, generous donors like you were by our side, as our nearly 17,000 strong team worked hard across 134 countries worldwide to help refugees, forcibly displaced communities and stateless people. Everything we do helps protect people forced to flee their homes because of conflict and persecution. People who just want to rebuild their lives and move forward.

By supporting UNHCR, you've helped families keep hope for a better tomorrow. Starting with providing life-saving aid to families displaced by a new escalation of violence in north-east Syria, to keeping families in Yemen safe, healthy and sheltered, and providing warmth to Iraqi and Syrian families during their toughest winter times, to helping Rohingya refugee children go to school; your generosity has made a world of difference.

In 2020, with caring individuals like you, we renew our commitment to doing everything in our power to protect and care for people who have been displaced. We will keep working with our generous donors, amazing partners and the resilient refugees we serve to build a better future for every person forced to flee their home to find safety.

Let's celebrate everything we have achieved this year and all that we will continue to achieve in 2020, together. Thank you for all you do to help refugees.

**For UNHCR,
the UN Refugee
Agency, 2019 has
been a year of
many challenges.
But thanks to
your compassion,
it's also been an
amazing year of
impact.**

TIMELINE

Moving Forward, Together.

In 2019, you helped make a difference in the lives of people who've been forced to flee conflict or persecution. Every day, with your support, UNHCR teams worked tirelessly to **save lives, protect people's rights and help them build a better future.**

Sadaqah Jariyah

We sought out new and innovative ways to reach thousands with **education, water, and healthcare.**



North Eastern Syria Crisis

You delivered life-saving aid to **200,000** people in Syria and Iraq.



November - December



October

September

July - August

April - May - June

January - February - March

Winter 2018-2019

You helped more than **one million** refugees feel warm and safe.



Winter 2019-2020

With your support we were able to provide warmth for thousands of families.



Ramadan

You made special moments of the holy month happen for more than **22,000** people.



Back to School 2019

In September, you supported more than **62,000** Rohingya children to have access to education.

WINTER 18-19

You helped Syrian and Iraqi refugees feel warm and safe.



The beginning of 2019 was difficult for refugee families as they faced one of the most devastating storms to ever hit the region. Thanks to donors like you, we were able to provide timely support, providing core relief winter items and cash assistance to those most vulnerable to enable them to acquire necessary items for the winter period such as fuel for heating, winter clothes, and blankets.

JORDAN



359,535

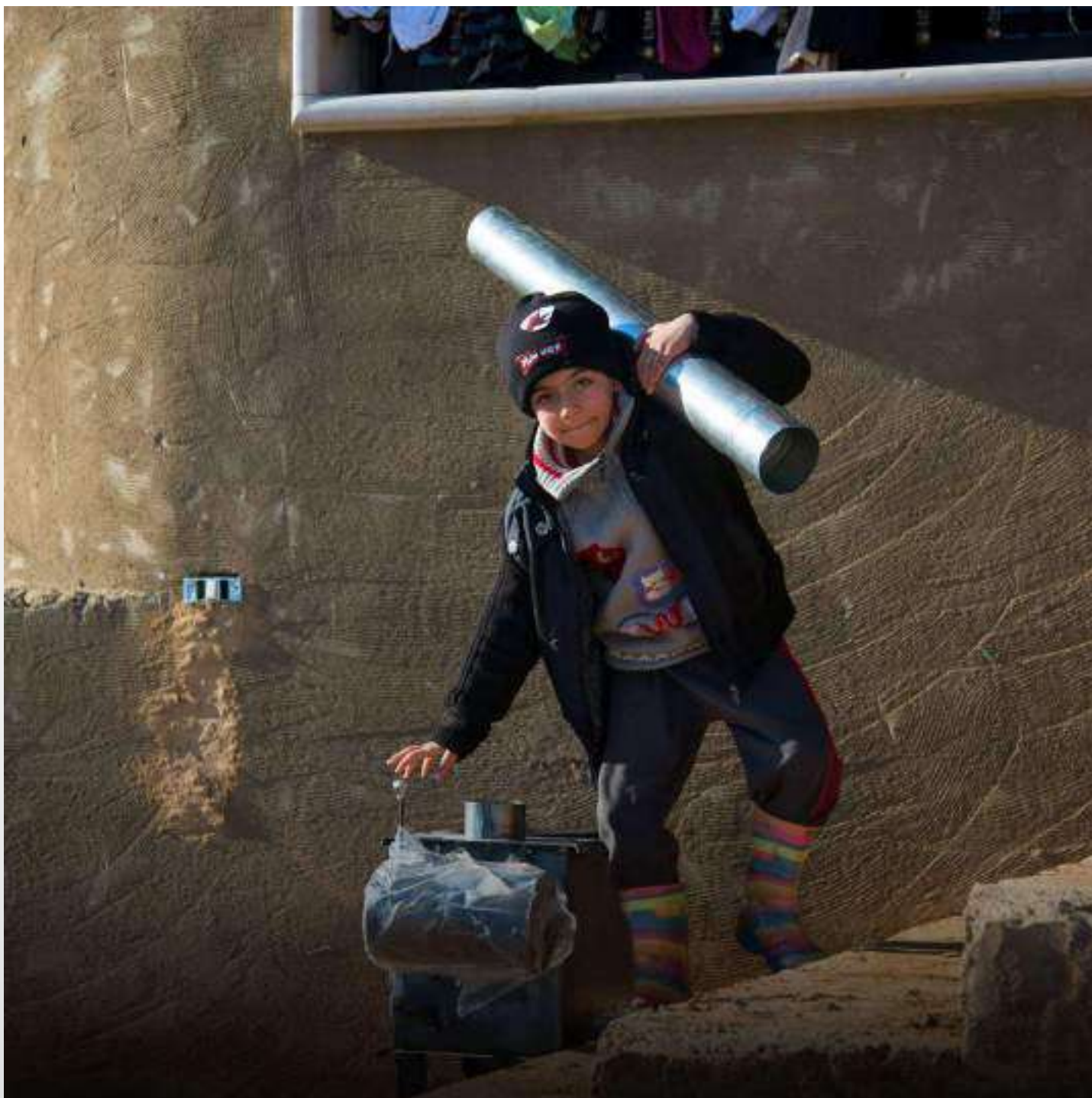
vulnerable refugees assisted.

LEBANON



908,881

vulnerable refugees assisted.



RAMADAN

You made special moments happen

last Ramadan.



Thanks to your incredible kindness, we were able to offer an extra helping hand to the most vulnerable families throughout Ramadan – allowing them to have enough food and clean water to break their fasts with ease.

You also gave families memories to cherish despite everything; thousands of parents were able to cook their children's favourite food and buy them new clothes to celebrate Eid.

With all the support gathered, we were able to secure survival funds for as many as **22,000 people** that would keep a roof over their heads and food on the table for an entire year.

ROHINGYA

It may sound simple... but small changes make a huge difference to those in need!



**Vital support in
Ramadan**

7,956 Rohingya refugees.

Rohingya refugee families were provided with basic daily necessities, among which shelter repairs, and the supply of clean water and food were constant, and with the help of your Zakat funds, we were able to secure cooking gas and stoves to thousands of families in the camps. **Through a simple change**, you gave refugee families the chance to prepare hot meals for Iftar and Eid, a gift that will keep giving well into the future.

YEMEN

You also made it a happy Eid for hundreds of displaced Yemeni families. “I will wear my Eid clothes and go around the tents to get Eid treats”. A Yemeni child told us a few days before Eid.



**Vital support in
Ramadan**

**4,566 of the most vulnerable displaced Yemenis
for an entire year.**

With your donations, we were able to meet the needs of 4,566 of the most vulnerable displaced Yemenis for an entire year. Such a promise does not just last for a day or two, but the **families you've supported today feel safe and secure:** because they know that they can provide food and a safe temporary home for their children well into the future.

SYRIA

We secured essential support for 4,181 of the most vulnerable Syrian refugees in Lebanon, Jordan and Egypt, as well as those displaced inside Syria. We were able to promise the basic things – so precious yet so often taken for granted – shelter, food, water, medicine – to those who are struggling every day.



Um Mahmoud, Syria.



**Vital support in
Ramadan**

4,181 of the most vulnerable Syrian refugees.

“I will cook today’s Iftar for 25 members of my family with this new kitchen set I received.” Um Mahmoud, Syrian displaced woman in Aleppo.

She had tears of happiness in her eyes when she opened the package delivered by UNHCR during the holy month of Ramadan. **Thank you...**

EID AL ADHA

In August, you shared the blessings of Adha by helping 3,000 refugee orphan children to smile again.



Every year, every day, and every hour, many children are left alone as a result of war and violence. And while this number is on the rise, your generous contributions this Adha helped to provide more than **3,000 orphans** from Syria and Rohingya with:

- **Child-Friendly Accommodation**
- **Medical Care and Counselling**
- **Trained Staff To Care For Them**
- **Access to Education**
- **Nutritious Food**
- **Support Family Reunion**

You made it a happy Eid for these children, and for that we are truly thankful.

SADAQAH JARIYAH

**Sharing our vision for a better and more sustainable future
for those most in need.**



Through Sadaqah Jariyah, your gift can have a long-lasting impact and will continue to yield benefits in the lives of refugees and the lives of their families and communities well into the future.

A- WATER:

Water is something that many of us take for granted, but for more than half of refugees living in camps, it's a daily struggle to access safe and clean water. **This year, Sadaqah Jariyah contributions made an incredible difference in the lives of refugee families!**



1- Bangladesh: With your support we were able to:

- Provide **372,561 refugees in 14 camps** with safe and clean water.
- Ensure centralized fecal sludge treatment plants that reach **290,000 people**.
- Complete **17 solar power based chlorinated large water networks** with more already under construction in Kutupalong.

2- Mauritania: With your support we were able to:

- Construct **575 latrines** made of sustainable materials In Mbera camp and distribute hygiene kits to refugee committees to promote good hygiene behaviour among refugee families.
- Sustain the provision of water for refugees and ensure that the whole camp has access to **drinking water in sufficient quantity and quality**.



B- HEALTH:

The health of those forced to flee is a major priority for UNHCR. **In Bangladesh**, where health awareness remains low among Rohingya refugees and the risk of communicable disease outbreaks remains high, healthcare facilities are incredibly important in providing preventive, promotive and curative services. With your support in 2019:

- **24 Health facilities** were constructed and equipped.
- **5,013 patients** were referred to secondary and tertiary medical care
- **22 health facilities** provided mental health and psychosocial support services



C- EDUCATION:

For refugee children it can be a constant struggle to access learning and especially higher education. At UNHCR, we thrive to ensure the best possible education for refugee children and youth everywhere, so that they can rebuild their lives.

In Somalia, Over **91,000 Somali refugees have voluntarily returned to Somalia** since December 2014. Each Somali refugee household who made an informed and voluntary decision to repatriate was provided with a return package aimed to help them transition to their new life in Somalia.

We are happy to report that **in 2019 alone, 1,180 children were newly enrolled in schools after returning.**

Additionally, **56 refugees received a scholarship by the Albert Einstein German Academic Refugee Initiative and were enrolled in the University of Hargeisa.** The Ministry of Education in Hargeisa played an instrumental role in enabling this access for refugee students.

BACK TO SCHOOL

In September 2019, you helped refugee children to return to school.



For refugee children, it's an ongoing struggle to be able to learn and grow up to fulfil their highest potential. At the heart of UNHCR's work is to remove the barriers that prevent refugees from living normal lives, by increasing access to education for refugee children and youth, and empowering them to contribute meaningfully to their communities.

Back in September of this year, we launched our education campaign aiming to encourage and support **the enrolment of refugee children in school, provide safe learning environments and increase the capacity of national education systems, and we are overwhelmed by the support we have received.**

Lebanon is currently home to almost one million Syrian refugees out of which some **620,000** are children of school age (3-18 years). Thanks to generous support and the joint efforts of the Ministry of Education and Higher Education, the number of refugee children enrolled in basic education has risen to 58 per cent this year. Additionally, hundreds of volunteers helped create protective learning environments in **419 public schools**.



In Bangladesh, your support has helped us have successfully enroll more than **62,000 Rohingya children in schools**. We've helped construct, staff and manage 426 classrooms, 58 adolescent clubs, and 1,204 community-based Early Childhood Development Centers.

Over the last two years, UNHCR has also recruited **1,257 teachers** from both the Rohingya community and surrounding towns in Bangladesh. We have trained these committed educators in how to respond to this unique emergency, and provided them with essential skills.

With the incredible help of our partners, a total of **34,668 vaccinations** were also provided to children under 5 years in Nayapara and Kutupalong refugee settlements, safeguarding innocent lives and helping Rohingya children to grow up healthy.

NORTH EAST SYRIA

In Syria and Iraq, you delivered life-saving aid to people in desperate need.



When violence escalated in north-east Syria, UNHCR worked around the clock to distribute blankets, kitchen sets, winter items and other basic aid to newly displaced families.

By December, we had reached over 185,000 people in Syria. We also helped some 17,000 Syrian refugees who fled to Iraq, ensuring they received hot meals, shelter and other critical support.

WINTER 19-20

Every winter refugee families rely on us
for warmth.



As refugee families prepared to embrace yet another winter in displacement, our teams were helping families to be ready for the bitter cold from as early as September and our winter relief efforts continue until March 2020.

With your support we were able to deliver core winter relief items such as high-thermal blankets, plastic sheets and shelter reinforcements. Our teams worked around the clock to ensure refugee shelters were repaired and weather-proofed. Additional improvements to drainage systems and other infrastructure, both in camps and informal settlements were also made. Most importantly, **thousands of refugee families received vital winter cash assistance that allowed them to afford heating, warm clothes and food, and cover additional costs such as medicine for their children during the coldest winter months.**



THANK YOU!

For standing with refugees and helping
UNHCR work towards a world where refugees thrive,
not just survive.

Your UNHCR Donor Care Team



**Marie-Josée
Karam**



Charbel Ghattas



**Michelle
Mounayar**



Reem El Khatib



Malak Rahal