

# Your Kindness

made an Impact  
this Ramadan.



**UNHCR**  
The UN Refugee Agency



Dear Supporters,

During Ramadan, I had the honour to visit a very humble and generous home of a refugee family, where a little girl named Joudy told me of her ambition and dream to become a journalist, just like me. This is something I've heard repeatedly throughout my career from people of all ages... A dream that shone brightly through this little girl's face.

But Joudy really impressed me. She has a clear mind, a unique way of speaking and eyes so pure that they force you to confess. Since the moment I spoke to her, I have been certain that this child has an innate talent to become a journalist one day. But how can such a dream overcome this difficult reality?

Joudy is a refugee child living in Amman with her mother and sister, as her father passed away. The family receives monthly cash support from UNCHR and they manage to survive on so little, yet they are grateful for a roof over their heads and a door to protect them, a school to attend, and a neighbourhood that welcomes them. But frankly, how can I protect this young lady from being cut off from this support, their only source of income? And how can her dream stay alive if she faces hunger, sickness or illiteracy on the way?

When I shared Joudy's story on my own page, many people rallied to support her in her YouTube project. One very generous individual provided her with brand new cameras and equipment, while someone else secured an internet connection at her home. One person even helped her to appear on a TV interview in Jordan.

In that moment, I realised, that together, step by step, we can build a shield to protect Joudy and her dream. This mission to protect her and the many refugee children like her is a long one. But it is also a mission to keep the purity and innocence in their hearts and in their dreams alive.

Throughout my visits with UNHCR to meet refugees, I have heard many painful stories. From those floating on a sea of misery to the caravans hiding behind barbed wires. Or from the city houses that are being rented at double the price for refugee families to afford a single room. These realities happen in some countries where refugees are called "brothers and sisters" and other countries not accepting towards refugees.

I believe that the way we treat refugees is representative of our own humanity as individuals, leaders, even countries. A refugee is a human being who is paying an expensive price for a conflict that he/she has no part in. Becoming a refugee is not a choice.

This means, that every time we act to help a refugee or a refugee family, that we are really fighting for peace. We are fighting for justice. We break the cold and cruelty of life, and we ignite a light that can disperse the darkness. My heartfelt thanks to you for being part of our community who will make a difference... May you stay as a backbone for every refugee.

Zeina Yazigi  
Journalist

In Ramadan, we asked you to answer the simple prayers of refugee and displaced families who observed the holy month, unable to go home.

And you responded, thank you!

**“ The best thing is that we received the cash assistance two days before Eid, which was great. I was so happy that I secured these small gifts for my daughters so they can be happy during Eid like any other kid.**

Um Joudi, a Syrian refugee widow.

Thanks to your incredible kindness, we are able to offer an extra helping hand to the most vulnerable families throughout Ramadan – allowing them to have enough food and clean water to break their fasts with ease. You also gave families memories to cherish despite everything; thousands of parents were able to cook their children’s favourite food and buy them new clothes to celebrate Eid.

**With all the support gathered, we were able to secure survival funds for as many as 22,000 people that would keep a roof over their heads and food on the table for an entire year.**

From Syria to Bangladesh, Iraq to Yemen, all the way to Mauritania, refugee and displaced families received that little extra care, which meant the world to them, even in such uncertain times.



# ROHINGYA CRISIS

*Your Impact on the Ground*



The camps that spread across the Cox's Bazaar region of Bangladesh are today home to more than 723,000 Rohingya refugees. Though the situation in the camps has improved dramatically since the outbreak of the crisis in August 2017 – with new, safe shelters, infrastructure improvements and essential facilities – there is still great work to be done. And urgently, as their future and return to Myanmar remains uncertain, these thousands of families are forced to rely on humanitarian aid in order to survive.

**It may sound simple... but small changes make a huge difference to those in need!**

Thanks to you, we reached **7,956** Rohingya refugees with vital support in Ramadan! In addition to the provision of basic daily necessities in Ramadan, among which shelter repairs, and the supply of clean water and food were constant, with the help of your Zakat funds, we were able to secure cooking gas and stoves to thousands of families in the camps. Can you imagine Ramadan without being able to cook? But through a simple change, **you gave refugee families the chance to prepare hot meals for Iftar and Eid, a gift that will keep giving well into the future.**



Previously, Rohingya refugees collected wood from the surrounding forests near to the camps in order to cook their meals. With so many people in need, the daily requirement of firewood was 730 tonnes a day, an area equivalent to at least four football fields. These overwhelming numbers reveal a practice that presented a problem on almost every level: negatively impacting the environment, community health, flood control, development, and most significantly putting the safety of women and children at risk.

**“We had to collect firewood.”** One mother of five told us about the daily trek of several kilometers. **“It took us the whole day. It is dangerous. I was scared every time, every day.”**

Through the Refugee Zakat fund, we were able to support the Rohingya refugees to honour their Ramadan traditions away from home. With the help of your Zakat funds we provided liquefied petroleum gas and cooking stoves to the most vulnerable refugee families this Ramadan, especially the families of widows, elderlies, and those supporting orphans.

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**“Even if we haven’t enough food, we will not stop fasting. We will observe Ramadan with whatever we have at home.”**



Layla,  
Rohingya refugee and community  
leader in the camps.



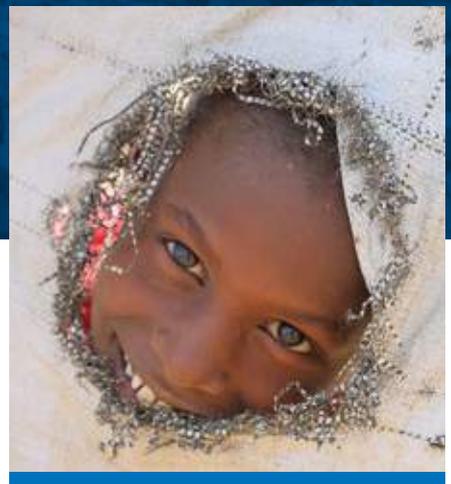
With your amazing support and the work of our staff on the ground, we were also able to organize a series of community iftars for Rohingya refugees and the local hosting community in Bangladesh to come together and celebrate their shared faith.

**“We are from Myanmar and having Iftar with Bangladeshi families is amazing. It makes us really happy and proud.”** One Rohingya refugee at the iftar told us.

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# YEMEN CRISIS

*You made it a Happy Eid*



**You made it a happy Eid for hundreds of displaced Yemeni families. “I will wear my Eid clothes and go around the tents to get Eid treats”.** A Yemeni child told us a few days before Eid.

You answered our call to help displaced Yemeni families, and we can't thank you enough. We are very happy to know that the prolonged crisis and suffering in Yemen has not been forgotten, and that people who care are still committed to making a difference.

With your donations, we were able to meet the needs of 4,566 of the most vulnerable displaced Yemenis for an entire year. This promise does not just last for a day or two, but the families you've supported today feel safe and secure: because they know that they can promise food and a safe temporary home for their children well into the future.

Cash assistance has proved to be one of the most effective and dignified ways to help refugee and displaced communities, and in Yemen this is all the more urgent. Families received critical cash support before the Eid celebration, making these important days both easier and even more special. Together with our partners on the ground, we distributed children's clothing and shoes to hundreds of children as Eid gifts, including Ghareeb and Hamdah pictures above, who live in the Kharif settlement in Amran governorate, West Yemen.

**For the hope, the smiles, and the prayers answered, we thank you.**

# SYRIA CRISIS

*Still waiting but never forgotten*



**Syrian refugee and displaced families approach almost a decade of living with crisis, loss, extreme hardship and heartache.** As the years go by, without an end in sight, finding the means to survive is only getting harder, while public support is dwindling. We can't tell you enough what your support means to these families today, and especially in Ramadan.

The overwhelming reactions to those in need inspired us every day here at UNHCR. Hundreds of people reached out to see if they could help refugee families more concretely, to sponsor a child or family, or asked how they can do more to lighten their burden this Ramadan.



“ Without monthly cash assistance, we’d be living on the streets.

Abu Mohammed,  
80-year-old Syrian refugee in Jordan.

**Thanks to you, we secured essential support for 4,181 of the most vulnerable Syrian refugees in Lebanon, Jordan and Egypt, as well as those displaced inside Syria.** We were able to promise the basic things – so precious yet so often taken for granted – shelter, food, water, medicine – to those who wouldn’t be able to make it alone.



“ I will cook today’s Iftar for 25 members of my family with this new kitchen set I received.

Um Mahmoud,  
Syrian displaced woman in Aleppo.

Um Mahmoud had tears of happiness in her eyes when she opened the package delivered by UNHCR during the holy month of Ramadan.



Um Joudi



Joudi

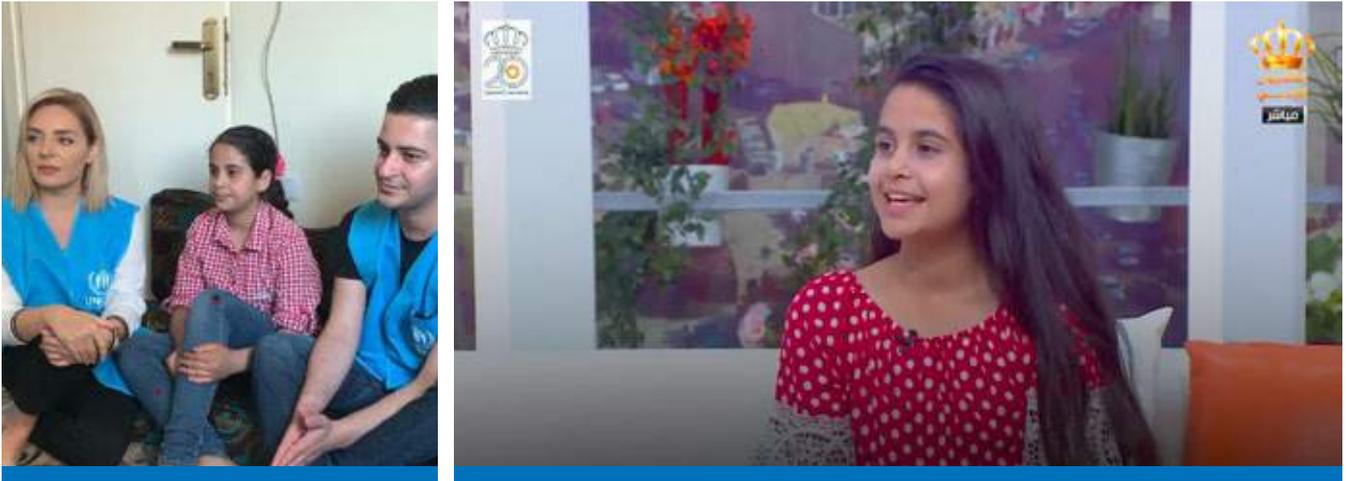


Lojayn

**We also wanted to share with you the story of Um Joudi this Ramadan. A family now safe from danger, and through your support, looking towards the future with hope.**

Thanks to our supporters, Um Joudi, a 27-year-old widow and parent to two little girls, Joudi and Lojayn, can rest assured knowing that her children have a safe space to sleep in for a whole year.

The family fled Syria following the **death of the girls' father** and took refuge in Jordan where they live today, **relying on the monthly cash allowance** to make ends meet.



Thanks to your generosity, the girls will continue to attend school, have enough food and water to stay healthy, and importantly: they are positive and hopeful. They also enjoyed Ramadan this year.

**“This Ramadan gave us hope to continue with our lives. We felt that there are still good people around that support us.”** Um Joudi said.

The girls and their mother told us that this year, they were able to enjoy their favorite meals such as Waraa Dawali (Grape leaves stuffed with meat and rice) and Kabseh (Rice with chicken)... And on Eid, Um Joudi bought both of her daughters a new outfit.

**“But our best memory was when UNHCR and the celebrities visited us at home during Ramadan and we all felt like one family. We also went to an Iftar gathering with other refugees families... my daughters just had so much fun with other kids around. That day was amazing and full of hope! Most importantly it drew big smiles on my daughters’ faces”.**

We also made the dream of a little girl come true. Joudi told us that she wants to be a TV presenter, and here at UNCHR we have no doubt that she can make it. After celebrities visited their family during Ramadan, they started to make this dream a reality! Above is a photograph of Joudi presenting live on Jordan TV.

**From all of us here at UNHCR, thank you for always being there for refugees.**

## Before we go... With Love

Here are some of the beautiful **prayers** Rohingya refugees shared with us – for you - in Ramadan

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“We pray for the people of Bangladesh because they gave us a land to live in, we also pray for the organizations helping us; we pray that we go back home, we really hope for that, Assalam alykum.”

Mohammed,  
A refugee volunteer in Kutupalong refugee settlement.



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“I pray to God so that He may help the Rohingya community, to go home in safety and in good health.”

Sariful Islam,  
Humanitarian worker at Kutupalong Refugee settlement.



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“I pray to God that the heat reduces. Also, I pray more that we go back home to Myanmar, and live peacefully.”

Janara Begum's,  
Rohingya refugee.



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“Every day we cry and pray to God, we seek safety and peace from him. And I express my gratefulness. I wish for more wealth to the people giving money and support to us. May God bless you.”

Layla,  
Chosen by Rohingya refugees in Bangladesh as a community leader.



*Thank You.*